



Building Stronger Communities Together

 613-731-1182

OCH COMMUNITY SAFETY SERVICES



OCH Community Safety Services Mandate

Responding to Safety Concerns

Who Do I Call?

Safety Tips

More Information

www.och-lco.ca



MARCH 2017

MANDATE

**WE ARE COMMITTED TO
PROFESSIONALLY
SERVING YOU BY:**

**Being present and approachable
in the community**

**Responding to tenant and
community concerns related to
safety and security**

**Working together with you,
staff and community partners
for long term solutions**

**Adopting a community-based
problem solving approach**

Strategic enforcement



Responding to Safety Concerns

- Noise
- Parking
- Trespassing
- Suspicious/disruptive activities
- Tenant conflict
- Community patrols
- Community safety audits

Who Do I Call?

Non-emergency security issues

- > Call the OCH at **613-731-1182** and **select option 1** to report all non-emergency security issues on OCH property.

Community Safety Workers are on duty between 12 pm and 8 am the following day, 7 days a week.

Life-threatening emergencies

- > **Call 9-1-1 for all life-threatening emergencies.** You can also call Ottawa Police Service at 613-230-6211 for non-life threatening emergencies.
- > When safe to do so, please also call OCH Community Safety Services.
- > Contact your Tenant and Community Worker (TCW) if you wish to follow up after the emergency situation.

Complaints about parking, noise and pets

- > Call the OCH at **613-731-1182** and **select option 3**

You may also call 3-1-1 for By-law services.

Safety Tips

- > Introduce yourself to your community. There may be several groups within your community, such as Tenant Associations and Tenant Circles that you can introduce yourself to. Find out about all the ways you can get involved.
- > Never give out copies of your building or home key.
- > Don't let strangers follow you through our building's security door and do not buzz someone in unless you are expecting a visitor. If you feel intimidated by someone, use an alternate entrance.
- > Always look inside the elevator before entering.
- > If you are suspicious of another passenger, wait for the next elevator.
- > Do not use objects to prop your door open.
- > Remove any objects that are keeping doors open.
- > Ask someone you trust to check up on your apartment and collect your mail when you are away.
- > Keep your doors locked at all times - even when you are doing laundry.
- > Keep your balcony doors locked when not in use.





Want More Information on How You Can Feel Safer in Your Community?

Go to:

www.och-lco.ca/community_safety

www.crimepreventionottawa.ca

www.ottawapolice.ca

www.crimestoppers.ca



Ottawa Community Housing Corp.

www.och-lco.ca | info@och.ca



 **613-731-1182**