Ottawa Community Housing

Organizational Chart

- Chief Executive Officer
  - Manager, Executive Operations
    - Administrative Assistant, CEO
  - CFO and Vice-President, Corporate Services
    - Department Coordinator, Finance and Corporate Services
    - Manager, Strategy and Corporate Performance
      - Strategy and Corporate Performance Officer
    - Director, Legal Services
      - Manager, Policy and Governance
      - Lawyer
        - Legal Assistant
    - Vice President, Finance, Strategic Sourcing, and Support Services
      - Senior Manager, Strategic Sourcing and Corporate Services
        - Business Services Coordinator
        - Procurement Coordinator
        - Procurement Officer
      - Senior Manager, Finance and Accounting
        - Manager, Accounting Services
          - Accounting Services Coordinator
          - Accounting Clerk
          - Administrative Assistant/ Reception
          - Finance Officer
      - Finance and Business Process Officer
      - Manager, Payroll Services
        - Payroll and Benefits Coordinator
  - Project Manager
  - Chief Development Officer
    - Department Coordinator, Asset Management
    - Director, Construction
      - Project Manager, Construction
    - Director, Realty Initiatives
      - Project Manager, Land Development
        - Departmental Coordinator, Realty Initiatives
    - Manager, New Development Delivery
      - Project Manager, Land Development
    - Director, Asset Management Operations
      - Project Manager
      - Property Manager
      - Administrative Support
      - Maintenance Worker - Casual
      - Manager, Asset Management Operations
        - Business Systems Coodinator
        - Project Manager
        - Administrative Support
    - Director, Development
      - Architectural Officer
      - Development Officer
      - Maintenance Worker 3
      - Administrative Support
    - Manager, Conservation and Sustainability
      - Energy and Sustainability Officer
    - Director, Project Implementation
      - Administrative Support
      - Manager, Project Implementation
        - Project Manager
        - Project Coordinator
        - Access Worker
  - Chief Officer, Community and Tenant Support
    - Director, Community Safety Services
      - Senior Manager, CSS Operations and Administration
        - Manager, CSS Operations Administration
          - Dispatcher
          - Parking Services Coordinator
          - Parking Services Representative
          - Administrative Coordinator
        - Manager, Community Safety Services Operations
          - Community Safety Worker
    - Senior Manager, Tenant Support
      - Manager, Tenant Support
        - Tenancy Support Worker
    - Senior Manager, Community Development
      - Community Development Manager (Zone 1)
        - Community Developer
      - Community Development Manager (Zone 2)
        - Community Developer
      - Manager, Volunteer Engagement
        - Program Administrator, Volunteer Engagement
  - Chief People and Communications Officer
    - Vice President, People and Culture
      - Human Resources Advisor
      - Health and Safety Specialist
      - Health and Safety Coordinator
      - Manager, Total Compensation and HR Policy
        - Disability Management and Compensation Coordinator
      - Manager, Learning and Organizational Development
        - Talent Management Specialist
        - Human Resources Administrator
    - Director, Corporate Communications
      - Manager, Corporate Communications
        - Media and Stakeholder Relations Specialist
        - Digital Communications and Design Specialist
        - Communications and Marketing Specialist
    - Department Coordinator, People, Culture and Communications
    - Culture, Diversity and Inclusion Coordinator
  - Director, Digital Solutions
    - Manager, Enterprise Solutions
      - Housing Systems Coordinator
      - Information Analyst
      - Senior Business Systems Analyst
      - Systems Analyst
      - Business Analyst
    - Manager, Information Technology and Client Services
      - Helpdesk Administrator
      - Security and Network Analyst
    - Manager, Projects and Planning
  - Department Coordinator, Tenant Experience
  - Chief Operating Officer
    - Tenant Relations Specialist, Office of the COO
    - Senior Manager, Tenancy Administration (Special Projects)
    - Vice President, Tenant Services
      - Senior Manager, Tenancy Administration
        - Administrative Assistant
        - Manager, Rental Coordination and Quality Assurance
          - Rental Coordinator
        - Manager, Tenancy Administration (Zone 1)
          - Tenant Debt Resolution Coordinator
          - Housing Administrator
        - Manager, Tenancy Administration (Zone 2)
          - Tenant Debt Resolution Coordinator
          - Housing Administrator
      - Senior Manager, Tenant Services Operations
        - Manager, Maintenance Administration
          - Maintenance Administrator
        - Manager, Building and Preventative Maintenance Programs
          - Maintenance Coordinator
          - Maintenance Worker 3
          - Pest Maintenance Worker
          - Locksmith
        - Manager, Integrated Pest Management
          - Integrated Pest Management Worker
        - Manager, Call Centre Operations
          - Call Centre Coordinator
          - Call Centre Operator
      - Senior Manager, Property Management (ZONE 1)
        - Property Manager (MODULE 1 to 7)
          - Maintenance Coordinator
          - Maintenance Worker
          - Landscape Maintenance Worker
          - Maintenance Worker 3 (After Hour Service Delivery)
        - Manager, Turnover Services
          - Maintenance Coordinator
          - Maintenance Worker 3
      - Senior Manager, Property Management (ZONE 2)
        - Administrative Assistant
        - Property Manager (MODULE 8 to 14)
          - Maintenance Coordinator
          - Maintenance Worker
          - Landscape Maintenance Worker
        - Manager, Turnover Services
          - Maintenance Coordinator
          - Maintenance Worker

Updated January 2022