

Building Stronger Communities Together

## 24/7 Call Center 613-731-1182

# TENANT ADVISORY GROUP (TAG)

## What is TAG?

How does it help Ottawa Community Housing (OCH) tenants?

What is the commitment?



OCTOBER 2016

## WHO IS TAG?

TAG is a group of OCH tenant volunteers who meet to discuss different topics and concerns that affect all OCH tenants.

It advises the OCH Board of Directors and Senior Management.

### What is TAG?

TAG is made up of 8 OCH tenant volunteers: 4 are chosen by tenants and 4 by the OCH Board of Directors.

All 8 tenant volunteers come from different communities and backgrounds.

### **How Does TAG Help?**

#### The TAG members:

- Serve as the tenants' voice within OCH.
- Review and provide input on tenant policies and programs to the Board members and Senior Management.
- Communicate the concerns and issues discussed at TAG meetings to OCH.

- Organize with OCH staff, an annual event (Tenant Retreat) that gives an opportunity for OCH tenants to participate in open discussions.
- Support the work of community level tenant groups.
- Support the growth of tenant leadership and engagement within OCH and in the wider city.

## What is the commitment?

# All TAG members are expected to:

- Attend 6 TAG meetings per year.
- Stay for aterm of 2 years.
- Elect a Chair that will actively participate as a Director on the OCH Board and also attend 6 Board meetings every year.
- Volunteer to attend community events.
- Serve on a number of OCH Committees including:
  - Tenant Forum Planning Committee.
  - Ron Larkin Scholarship Selection Committee.
  - OCH Community Capital Fund Selection Committee.
  - OCH Volunteer Recognition Selection Committee.



#### **Interested?**

Call your **Community Development Manager** (CDM) at your OCH office.

Chapel Office 613-564-1235 ext. 3245

Murray Office 613-789-4305 ext. 4245

Bank Office 613-240-0458 ext. 5245

Caldwell and Ramsey Office 613-729-3136 ext. 6245



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