



Building Stronger Communities Together
Bâtir ensemble des communautés plus fortes

My Home - How to Register

To register you will need your payment reference number and you will also need an active email address.

Having trouble registering? Follow our step-by-step guide:

Step 1 - Register for My Account

On the **"My Account"** login page, scroll to the bottom and click on the appropriate button. If you are a tenant but have not used **"My Home"** before, you will need to select **"Create an Account"**.

You will then be directed to the registration page. Here, you will need to type in your email address, create a password, and press **"Next"**.

You will then be prompted to check your email inbox for a verification email. **You should do this straight away.**

Step 2 - Email Verification

Please be sure to check your junk and spam folders just in case. In the verification email, you will find a **"complete Registration"** link. Click on the link. **Please note that the link will expire after one hour.**

After clicking on the link, you will be directed back to **"My Account"** to verify your details.

Step 3 - Register Your Details

On the **"Register Details"** page, fill in your details, including your payment reference number that was sent to you in a letter.

Tick the box to **accept the terms and conditions.**

Once ticked, click **"Finish"**.

Step 4 - Success!

Congratulations! You have successfully registered for **"My Home"**. You can now:

check your repairs

report repairs

update your contact details

check your account balances



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