

# My Home - How to Register

To register you will need your payment reference number and you will also need an active email address.

**Having trouble registering? Follow our step-by-step guide:**

## STEP 1 - REGISTER FOR MY ACCOUNT

Go to [www.och-lco.ca/my-home](http://www.och-lco.ca/my-home), click on **CREATE OR LOGIN TO YOUR ACCOUNT** to go to the login page. If you are a tenant but have not used “My Home” before, you will need to select **“Create an Account”**.

You will then be directed to the registration page. Here, you will need to type in your email address, create a password, and press **“Next”**.

You will then be prompted to check your email inbox for a verification email. **You should do this straight away.**

## STEP 2 - EMAIL VERIFICATION

Please be sure to check your junk and spam folders just in case. In the verification email, you will find a **“complete Registration”** link. Click on the link. **Please note that the link will expire after one hour.**

After clicking on the link, you will be directed back to **“My Account”** to verify your details.

## STEP 3 - REGISTER YOUR DETAILS

On the **“Register Details”** page, fill in your details, including your payment reference number that was sent to you in a letter.

Tick the box to **accept the terms and conditions**.  
Once ticked, click **“Finish”**.

## STEP 4 - SUCCESS!

Congratulations! You have successfully registered for **“My Home”**.

